

Student Insurance 2022 - 2023



AUBURN UNIVERSITY

OFFICE OF INTERNATIONAL PROGRAMS



Contact Insurance

Insurance Coordinators



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Walk in Hours



Monday
through
Thursday

9:00 AM – 11:00 AM
1:00 PM – 3:00 PM

Friday

Appointments Only

UHCSR

- > • <http://www.uhcsr.com/auburn>
- > • Create a MyAccount
- > • Search for in-network providers
- > • Update personal information
- > • View pending or processed claims
- > • Free TeleDoc or Behavioral Health

The screenshot shows the UnitedHealthcare StudentResources website for Auburn University. The page features a header with the UnitedHealthcare logo, "StudentResources", a search icon, and a "Login to My Account" button. Below the header is a large image of a diverse group of students. Underneath the image are navigation links: "Auburn University", "ID CARD", "FIND PROVIDERS", "FIND PHARMACY", and "HELPFUL LINKS". The main content area contains a welcome message: "Welcome to your student health insurance plan page. For plan details, including benefits and rates, please refer to the Plan Information section below." Below this is a section titled "To begin, choose a plan description." with several colored buttons: "ALL", "STUDENT PLAN", "NON-ASSISTANTSHIP GRADUATE PLAN", "GRADUATE ASSISTANTS PLAN", "INTERNATIONAL STUDENTS & SCHOLARS", and "ICS PLAN - MONTGOMERY CAMPUS".



What if I Need Medical Assistance?

- Auburn University Medical Clinic
 - \$25.00 Co-Payment
 - No referral required
 - Hours of operation may have changed due to COVID-19
- COVID – 19 Testing
 - Covered by UHCSR
 - If positive, treatment would be provided like any other illness or treatment



Insurance Information

- Co-Pay and Co-Insurance
 - Co-Pay is a fixed amount (\$25) due at the time of appointment
 - Co-Insurance is a percentage amount (20%) that the patient is responsible for after the deductible is met.
- Referrals
 - Required for any medical assistance outside of Auburn University Medical Clinic.
- Deductible
 - The amount you owe for health care services your health insurance or plan covers before your health insurance or plan begins to pay.
- In/Out of Network, what's the difference?
 - **In-Network:** Doctors and hospitals that have agreed to provide health care services at set rates.
 - **Out – of – Network:** Services provided by a non-participating provider

Waiving Out of UHCSR

- Waiving out of our insurance IS possible:
 - Insurance has to be equal to or better than what is offered by the university.
 - Repatriation
 - Deductible to not exceed \$500
 - No pre-existing condition clause
 - Please follow this link to waive out of the insurance:
<http://studentcenter.uhcsr.com/auburn>
 - We request that you allow up to 7 business days to waive out. If you do not see a charge removal, email insurance@auburn.edu.



Frequently Asked Questions

How do I pay for my insurance?

- Your insurance premium is placed on your eBill, this means that you can pay for your insurance like you would pay for your tuition.

I was charged during the Summer term, my classes are for Fall?

- If you are an international student entering the United States before 08/15/2022 then, yes. You were charged during the Summer semester. Insurance for the Fall term begins 08/16/2022 and ends 02/15/2023. All new international students were charged and enrolled with insurance for an extra month (07/16/2022-08/15/2022)

What about my dependents?

- Dependents also need to be enrolled from the date of entry and on-going during the remainder of their stay. Please be sure to request enrollment for your dependent(s) from the date of entry and for the following semester as well.



Helpful Information

Main insurance email: insurance@auburn.edu

Phone number: (334) 844-5001



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